

## **The Lawn Pro.net** **Lawn Maintenance Agreement**

### Customer Responsibilities:

**Personal Items / Litter Removal:** The customer is responsible for all personal items (i.e., furniture, toys, water hoses, pets). All personal items should be removed from the turf and landscape areas prior to your regular scheduled day of service. **The Lawn Pro.net** is not responsible for personal items. Any hidden rocks, golf balls, etc. that lay hidden from sight in turf areas may cause damage to customer's houses and **The Lawn Pro's** equipment. Please clear your lawn prior to your regular scheduled service to avoid such dangers and your liability.

**Moving:** Lawns will be mowed weekly during growing season. Should you request an "every-other-week" schedule and you do not mow your lawn on the "off" scheduled weeks, additional charges may be incurred if grass is too high and requires additional clearing of debris. **The Lawn Pro.net** suggests mulch mowing for a healthy lawn and to minimize waste in our landfills.

**Edging / Trimming:** All turf next to curbs, sidewalks, driveways will be edged with each mowing. Trimming turf around buildings, fences and beds will be performed with each mowing. Should your sprinkler system heads be too close to curbs, sidewalk driveways that they may be easily damaged, please let us know and we will NOT edge in these areas. Should you have smaller trees or plants you do not want us to weed-eat around, please inform us or arrange to put wire meshing around such trees or plants.

**Weeding of Bedding Areas:** Should you request your beds be weeded, let us know whether or not you have herbs or other special plants you do not wish to be pulled. Certain plants can easily be mistaken for weeds and if we are not informed otherwise, they will be removed, unless marked by customer.

**Irrigation:** Do not run irrigation or sprinklers for at least 24-48 hours prior to scheduled mowing days. Irrigation maintenance is not included in this agreement. It is the customers' responsibility to insure all turf sprinkler heads be properly maintained to prevent damage during mowing. Any damage to shrub risers, incurred accidentally while trimming shrubs, will be repaired promptly. *Report any damages immediately*, **The Lawn Pro.net** assumes no responsibility for damage to turf or landscape resulting from lack of, or improper irrigation or drainage. If irrigation maintenance is required, **The Lawn Pro.net** will recommend a licensed irrigation specialist to meet with you to plan for your irrigation needs.

**The Lawn Pro.net Maintenance Crews:** All work on the premises will be performed by uniformed professionals, properly trained and supervised. All communication with **The Lawn Pro.net** should be made either through our office phone #, website, or attending onsite supervisor. Equipment, labor and supplies will be provided by **The Lawn Pro.net** in accordance with acceptable horticultural practices. **The Lawn Pro.net** will determine the date and time services will be performed. In the event of rain, or inclement weather, **The Lawn Pro.net** reserves the right to adjust the schedules accordingly.

### Billing

**Billing:** Your cost for lawn maintenance, Basic Services (as listed in the Lawn Service Agreement, under "Basic Services" ), will be billed on a monthly basis. Additional Services will be billed in the month the services were performed.

All payments should be directed to:

**The Lawn Pro.net**  
104 South Poplar Avenue  
Andrews, S.C. 29510

## Scheduling:

**Scheduled Service Date:** You will be provided a specific day for mowing and other services to be performed. In the event inclement weather (i.e., rainy days) occurs on your date of service, **The Lawn Pro.net** will attempt to resume service the following date. If however, this is not possible, your service will resume on the next regular service day. In this situation – should your lawn have excessive growth additional charges will NOT apply.

**Change In Schedule:** In the event you need to postpone or change your weekly service in any way, we will need **at least 24 hours notice**. If no notice is given to postpone or cancel service, a \$ 15.00 trip charge will be incurred in addition to any services that were performed.

**Cancellation of Services:** Permanent cancellation of services must be in writing and directed to one of the following:

**The Lawn Pro.net**  
104 South Poplar Avenue  
Andrews, S.C. 29510

via e-mail  
**services@TheLawnPro.net**

or  
via our website

**www.TheLawnPro.net**

## Referrals:

**Referral Program:** **The Lawn Pro.net** is pleased to provide a **FREE** week of Basic Services when referring friends and neighbors who later establish an agreement for seasonal services.

## Frequency of Services

Please indicate the frequency of lawn maintenance services:

- Every-other-week to begin - then **EVERY WEEK** during growing season.
- Every-other-week (may result in additional charges if grass becomes too high)

\_\_\_\_\_ Date to begin mowing service for 2005 season

\_\_\_\_\_ When grass starts to grow

First Name: \_\_\_\_\_ e-mail address: \_\_\_\_\_

Last Name: \_\_\_\_\_ Customer ID: \_\_\_\_\_

I accept the **Maintenance Agreement** \_\_\_\_\_ Date \_\_\_\_\_

## Lawn Service Agreement

**Basic Services:** Includes Mowing, Edging, Weed-eating, Blowing off deck/patio/concrete areas

**Additional Services \*:**

\* Please allow at least one week notice before requesting these services. **As of April 10, 2005**

- Leaf Removal (Fall & Winter months) ‡* : (\$ 35 / hr + disposal fee)
- Trim Shrubs ‡* : (\$ 40 / hr + disposal fee)
- Bed Edging / Establishing ‡* : (\$ 20 / hr + disposal fee)
- Pruning ‡* : (\$ 15 / hour + disposal fee)
- Flower or Shrub Beds Weeded ‡* : (\$ 25 / hr)
- Flower Planting in Bedding Areas* : (\$ 35 / hr)
- Fertilization ‡* : (Call for estimate)
- Hardwood Mulch in Bedding Areas* : (Call for estimate)
- Pine Straw in Bedding Areas ‡* : (Call for estimate)
- Debris Removal*: This is the disposal fee. (\$ 35 / load)
- Fall Clean-up / Storm Clean-up ‡* : (Call for estimate)
- Gutter Cleaning ‡* : (Call for estimate)
- Sodding - Centipede* : (Call for estimate)
- Sodding - St. Augustine* : (Call for estimate)
- Top Soil* : (Call for estimate)
- Rocks / Stones* : (Call for estimate)
- Pressure Washing*: (contact for estimate)

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- Every-other-week to begin - then **EVERY WEEK** during growing season.
- Every-other-week (may result in additional charges if grass becomes too high)

\_\_\_\_\_ Date to begin mowing service for 2005 season

\_\_\_\_\_ When grass starts to grow

I accept the **Service Agreement** \_\_\_\_\_ Date \_\_\_\_\_

‡ (Customer to call or request services when needed and is provided an estimate to confirm scheduling and pricing).